

RESTRICTED (when complete)

Page 1 of 3

WITNESS STATEMENT

(Criminal Procedure Rules, r27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B)

URN:

Statement of: Duncan Reynolds

Age if under 18: Over 18

Occupation: Police Officer

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature Date: 17th January 2026

I am the Safer Neighbourhood Sergeant for Hereford City Centre which is a position I have held for over 10 years.

West Mercia Police is focusing Policing attention to our areas of most demand for Anti-Social Behaviour and Serious Violence, using the Hot Spot Policing tactic. One of three small locations within the City Centre have been designated a 'Hotspot', including:

Commercial Street / Commercial Road, Hereford, HR1 2BT**The supporting data for this is:**

Commercial Road: 39% of offence volume, 38% of harm

Commercial Street: 29% of offence volume, 29% of harm

Total: 68% of offence volume, 67% of harm

Broken down as:

VIOLENCE WITHOUT INJURY 49.55%

VIOLENCE WITH INJURY 48.20%

ROBBERY - PERSONAL 2.25%

AS-Nuisance 87.50%

AS-Personal 11.25%

AS-Environmental 1.25%"

The peak times for the offence types are:

Serious Violence: 18:00 - 06:00 hours

Anti-Social Behaviour: 15:00 - 05:00 hours

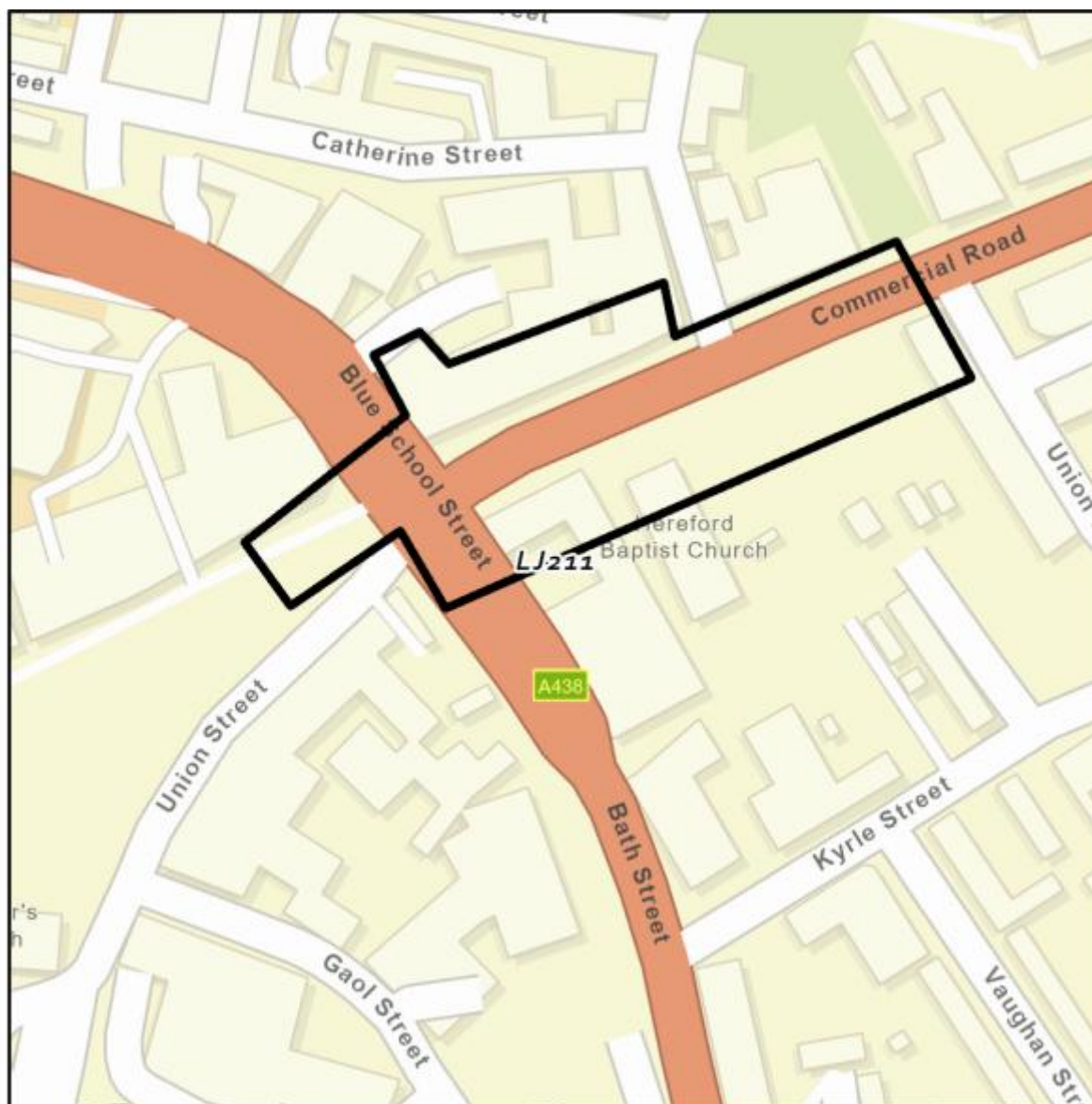
The specific area has been produced by our analysts in the map below:

Signature:

Signature witnessed by:

RESTRICTED (when complete)

Statement of: Duncan REYNOLDS

URN: 

There are a number of different Policing and Partner Agency tactics being employed within the Hotspots to reduce the crime, disorder and anti-social behaviour.

One such tactic is to conduct Police and Multi Agency visits and inspections to businesses which have been identified as a result of reports and intelligence.

One of these businesses is MAGAZIN TIMISOARA, COMMERCIAL ROAD, HEREFORD, HR1 2BB.

Signature: D J REYNOLDS
2010/11

d_rey001/01/26

RESTRICTED (when complete)

Page 3 of 3

Statement of: Duncan REYNOLDS

URN:

TIMISOARA has featured in a number of Police investigations and submissions of intelligence in the last couple of years which contribute to identifying issues with the business and those individuals that run it.

In 2024 we received information that TIMISOARA was buying stolen goods from known shoplifters.

In 2023 we received information that persons running the business were selling drugs, including cocaine to people in the Nighttime Economy.

In 2023 we received information that illegal tobacco and vapes were being sold within the store.

In 2024 we received information that alcohol was being sold to underage girls.

There have also been several Police investigations in 2025 at the premises which include thefts, criminal damage, threats to kill, public order, racial abuse. Many of these incidents involve altercations between staff and customers which have resulted in criminal investigations.

On these occasions the customers have been under the influence of drink and drugs and even when the store or the staff have been recorded as victims, there are concerns in the level of aggression and behaviour displayed by staff towards the suspects of the offences which have either caused or escalated the situation.

Very few of the investigations have concluded with a positive outcome because of evidential difficulties such as the behaviour of staff or an issue with Police obtaining CCTV from within the store.

In my opinion, the intelligence we receive and the issues at the premises are disproportionate to other similar businesses around the City Centre and support the view that the premises are not effectively managed.

The sale of alcohol to underage females will directly lead to anti-social behaviour and potentially put the safety of young girls at risk of exploitation, being a victim of sexual offences and may lead to further disorder and violence at or near the location.

I am supporting the review and potential revocation of the licence of MAGAZIN TIMISOARA, from my role as Sergeant for the Safer Neighbourhood Team in Hereford City Centre, to reduce the ASB and violent offences occurring in the location during the key times identified by the analysis of the supporting data.

Signature:
2010/11

d_rey001/01/26